

# ALTISOURCE PORTFOLIO SOLUTIONS

INVESTOR PRESENTATION

NASDAQ: ASPS



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MAY 2024

# DISCLAIMER

## CAUTIONARY STATEMENT REGARDING FORWARD LOOKING STATEMENTS

This corporate presentation includes certain forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. These forward-looking statements include, but are not limited to, statements regarding the intent, belief or current expectations of Altisource Portfolio Solutions S.A. ("we," "us," "our," the "Company" or "Altisource") and our management team. These forward-looking statements involve known and unknown risks, uncertainties and other important factors that may cause the actual results, performance or achievements of the Company to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements.

This presentation contains forward-looking statements that involve a number of risks and uncertainties. These forward-looking statements include all statements that are not historical fact, including statements that relate to, among other things, future events or our future performance or financial condition. These statements may be identified by words such as "anticipate," "intend," "expect," "may," "could," "should," "would," "plan," "estimate," "seek," "believe," "potential" or "continue" or the negative of these terms and comparable terminology. Such statements are based on expectations as to the future and are not statements of historical fact. Furthermore, forward-looking statements are not guarantees of future performance and involve a number of assumptions, risks and uncertainties that could cause actual results to differ materially. We caution you not to place undue reliance on these forward-looking statements which reflect our view only as of the date of this report. We are under no obligation (and expressly disclaim any obligation) to update or alter any forward-looking statements contained herein to reflect any change in our expectations with regard thereto or change in events, conditions or circumstances on which any such statement is based. The risks and uncertainties to which forward-looking statements are subject include, but are not limited to, risks related to the COVID-19 pandemic, customer concentration, the timing of the anticipated increase in default related referrals following the expiration of foreclosure and eviction moratoriums and forbearance programs, and any other delays occasioned by government, investor or servicer actions, the use and success of our products and services, our ability to retain existing customers and attract new customers and the potential for expansion or changes in our customer relationships, technology disruptions, our compliance with applicable data requirements, our use of third party vendors and contractors, our ability to effectively manage potential conflicts of interest, macro-economic and industry specific conditions, our ability to effectively manage our regulatory and contractual obligations, the adequacy of our financial resources, including our sources of liquidity and ability to repay borrowings and comply with our Credit Agreement, including the financial and other covenants contained therein, as well as our ability to retain key executives or employees, behavior of customers, suppliers and/or competitors, technological developments, governmental regulations, taxes and policies.

The financial projections and scenarios contained in this presentation are expressly qualified as forward-looking statements and, as with other forward-looking statements, should not be unduly relied upon. Nothing in this presentation and our other SEC filings should be regarded as a representation by any person that these statements will be achieved, and the Company undertakes no obligation to update these statements as a result of a change in circumstances, new information or future events.

For additional information about factors that could cause actual results to differ materially from those described in the forward-looking statements, please refer to the Company's filings with the Securities and Exchange Commission, including the risk factors contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2023.

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## NON-GAAP MEASURES

Adjusted earnings before interest, taxes, depreciation and amortization ("Adjusted EBITDA") and Adjusted EBITDA margin, which are presented elsewhere in this Presentation, are non-GAAP measures used by management, existing shareholders, potential shareholders and other users of our financial information to measure Altisource's performance and do not purport to be alternatives to net (loss) income attributable to Altisource, net (loss) income attributable to Altisource as a percentage of service revenue, income (loss) before income taxes and non-controlling interests, and income (loss) before income taxes and non-controlling interests as a percentage of service revenue as measures of Altisource's performance. We believe these measures are useful to management, existing shareholders, potential shareholders and other users of our financial information in evaluating operating profitability and cash flow generation more on a basis of continuing cost and cash flows as they exclude amortization expense related to acquisitions that occurred in prior periods and non-cash share-based compensation, as well as the effect of more significant non-operational items from earnings and cash flows from operating activities. We believe these measures are useful in evaluating the effectiveness of our operations and underlying business trends in a manner that is consistent with management's evaluation of business performance. Furthermore, we believe the exclusion of more significant non-operational items enables comparability to prior period performance and trend analysis. It is management's intent to provide non-GAAP financial information to enhance the understanding of Altisource's GAAP financial information, and it should be considered by the reader in addition to, but not instead of, the financial statements prepared in accordance with GAAP. Each non-GAAP financial measure is presented along with the corresponding GAAP measure so as not to imply that more emphasis should be placed on the non-GAAP measure.

The non-GAAP financial information presented may be determined or calculated differently by other companies. The non-GAAP financial information presented should not be unduly relied upon.

These non-GAAP measures are presented as supplemental information and reconciled to the appropriate GAAP measures in the Appendix.

# COMPANY HIGHLIGHTS

*Altisource provides a comprehensive suite of solutions that support the residential default servicing, real estate and origination lifecycles*



- Attractive suite of solutions for loan servicers and originators



- Compelling Service revenue and Adjusted EBITDA<sup>1</sup> growth catalysts include:
  - Ramping sales wins
  - A return to a normal default mortgage market
  - Strong sales pipeline
  - Increasing demand for Lenders One solutions
  - A rise in delinquency rates



- Improving financial performance
  - Adjusted EBITDA<sup>1</sup> growth of over \$30 million from 2021 to 2023
  - Q1 2024 Adjusted EBITDA<sup>1</sup> of \$4.6 million represents best quarterly performance since Q3 2020
  - If the mid-point of our 2024 guidance<sup>2</sup> is achieved, Adjusted EBITDA<sup>1</sup> will improve approximately \$52 million, to \$20 million, over a three-year period

<sup>1</sup>This is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA, see page 23

<sup>2</sup> 2024 financial guidance includes an estimated Service revenue range of \$155 million to \$180 million and an estimated Adjusted EBITDA<sup>1</sup> range of \$17.5 million to \$22.5 million.

Additional details are included on page 21

# OVERVIEW OF ALTISOURCE

## KEY BUSINESS HIGHLIGHTS

**1** Attractive suite of solutions

**2** Compelling growth catalysts

**3** Improving financial performance

## SUITE OF SOLUTIONS

Comprehensive suite of solutions that support the residential default servicing, real estate and origination lifecycles

### LEND

Suite of solutions for small and mid-sized residential loan originators

### BUY

Marketplace to buy homes

### SERVICE / MANAGE

Suite of solutions for residential loan servicers and real estate investors



## KEY FACTS

	<b>LUXEMBOURG</b> Headquarters	<b>UNITED STATES</b>		<b>~1,100</b> Employees <sup>1</sup>
	<b>INDIA</b>	<b>URUGUAY</b>		
	<b>\$148MM</b> Q1 2024 Annualized Service Revenue <sup>2</sup>		<b>\$54MM</b> Market Cap <sup>3</sup>	<b>\$251MM</b> Enterprise Value <sup>4</sup>
		<b>NASDAQ</b> Exchange	<b>ASPS</b> Ticker Symbol	

<sup>1</sup> Full time employees, excluding contractors, as of April 30, 2024

<sup>2</sup> Annualized Service Revenue based on Q1 2024 Service revenue of \$36.9 million. Service Revenue presented herein excludes reimbursable expenses and non-controlling interests

<sup>3</sup> Market Capitalization (“Market Cap”) equal to 27.0 million shares outstanding plus 1.5 million penny warrants multiplied by closing price of \$1.90 on May 14, 2024. Note share count excludes out-of-the money options and RSUs

<sup>4</sup> Enterprise Value (“EV”) reflects Market Cap as of May 14, 2024 plus debt outstanding of \$226.2 million less cash of \$29.6 million as of March 31, 2024

# OVERVIEW OF ALTISOURCE



## Business Segments

### Servicer and Real Estate ("SRE")

Countercyclical business that provides solutions to loan servicers and real estate investors that support the servicing of defaulted residential mortgage loans and the management and disposition of homes

- Represents 79% of Q1 2024 consolidated Service revenue
- Main Driver: Foreclosure starts and sales and new business wins
- Industry Factors: Volume significantly impacted by COVID-19 related foreclosure moratoriums and borrower relief measures; these measures largely expired at the end of 2021. Even though relief measures have largely expired, we believe the default market may also be impacted by the economic environment (i.e., homeowner equity, interest rates, low unemployment, wage growth)

### Origination ("ORG")

Provides originators, including mortgage bankers, banks and credit unions, solutions that support residential mortgage loan originations

- Represents 21% of Q1 2024 consolidated Service revenue
- Main Driver: Market origination volume, customer product penetration and new product launches and adoption
- Industry Factors: Significant decline in market origination volumes beginning in 2022 driving demand for solutions that help originators reduce costs

## Investment Thesis

### Background:

- COVID-19-induced borrower relief measures led to a significant reduction in industrywide foreclosure starts and foreclosure sales, which are the main revenue drivers in the SRE segment
- Additionally, in recent years, residential loan originators have faced a challenging operating environment due to high interest rates, declining origination volumes and margin compression
- During these challenging times, Altisource focused on improving its Business Segments Adjusted EBITDA<sup>4</sup> margins, reducing corporate operating costs and winning new business

### Thesis:

Ramping sales wins and a reversion to a normalized, pre-pandemic foreclosure environment, on a lower cost base should drive strong Service revenue and Adjusted EBITDA<sup>4</sup> growth

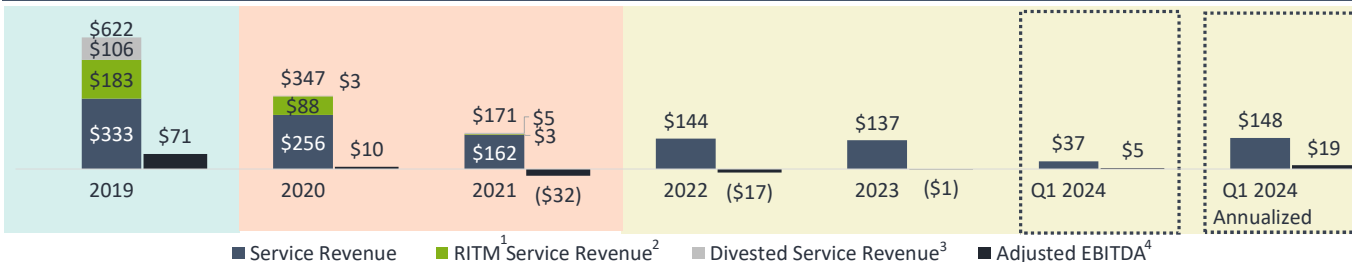
### Upside Drivers:

- Strong sales pipeline and pipeline conversion to wins
- Increasing demand for Lenders One solutions
- Rising delinquency rates

### Risks/Sensitivities:

- Default market recovery
- Customer concentration and churn
- Cost-savings realization

## Key Metrics (\$ in MM)



- Service Revenue
  - RITM Service Revenue<sup>2</sup>
  - Divested Service Revenue<sup>3</sup>
  - Adjusted EBITDA<sup>4</sup>
- Pre-pandemic operations  
  Pandemic impacted operations  
  Post-pandemic – beginning of operational recovery

Note: Numbers may not sum due to rounding.

<sup>1</sup> Rithm Capital Corp. ("RITM" formerly known as New Residential Investment Corp.)

<sup>2</sup> Represents the amount of field services, valuation and title Service revenue from RITM's portfolios that has been transitioned to RITM's vendor subsidiaries

<sup>3</sup> Represents revenue from businesses that have been sold or discontinued including Pointillist, Owners.com, Buy-Renovate-Lease-Sell, Financial Services, Mortgage Builders and Corporate Technology

<sup>4</sup> This is a non-GAAP measure reconciled in the Appendix. For a definition of Adjusted EBITDA, see page 23

# ATTRACTIVE SUITE OF SOLUTIONS



# SOLUTIONS THAT SUPPORT LOAN SERVICERS AND REAL ESTATE INVESTORS



**Loan Servicers: Providing a suite of solutions that support the servicing of defaulted loans and management and disposition of homes**  
 Customers include six of the top 20 loan servicers<sup>1</sup> and both GSEs

Pre-Foreclosure		Foreclosure		REO Management and Disposition	
	Property Inspection and Preservation (Field Services)		Online Real Estate Marketing Platform		Online Real Estate Marketing Platform
	Valuation Products		Property Inspection and Preservation (Field Services)		Real Estate Brokerage
	Pre-foreclosure Title		Foreclosure Trustee		Property Inspection and Preservation (Field Services)
					Title and Escrow
					Renovations

**Real Estate Investors: White space opportunity to deploy established solutions to the single-family rental and investor market**

Real Estate Due Diligence and Acquisition		Real Estate Management		Real Estate Disposition	
	Real Estate Marketplace		Real Estate Brokerage		Construction Risk Management
	Automated Home Valuation Model and Analytics		Title and Escrow		Property Inspection and Preservation (Field Services)
	Automated Rental Valuation Model and Analytics		Construction Risk Management		Valuation Products
					Renovations
					Online Real Estate Marketing Platform
					Real Estate Marketplace
					Real Estate Brokerage
					Valuation Products
					Title and Escrow

**Technology solutions that support loan servicers and real estate investors**

















Asset Management Workflow and Invoicing Solutions

<sup>1</sup> Source: Inside Mortgage Finance, Top 100 Firms in Owned Mortgage Servicing 4Q23

# SERVICER AND REAL ESTATE SERVICE OFFERINGS

The summary below reflects the business units included within the three publicly reported SRE Businesses

SRE Businesses	Description
<b>MARKETPLACE</b>   <ul style="list-style-type: none"> <li>19.5% of Service Revenue</li> </ul>	Hubzu® Online Real Estate Marketing Platform, Real Estate Brokerage and Asset Management
	Real Estate Marketplace
<b>SOLUTIONS</b> <ul style="list-style-type: none"> <li>52.2% of Service Revenue</li> </ul>	 Property Inspection and Preservation (Field Services)
	Title and Escrow
	Valuation Products
	Construction Inspection and Risk Mitigation
	Foreclosure Trustee
	Renovations
<b>TECHNOLOGY AND SAAS PRODUCTS</b> <ul style="list-style-type: none"> <li>7.2% of Service Revenue</li> </ul>	 REO, Short Sales and Foreclosure, Bankruptcy and Eviction Workflow Management SaaS
	Vendor Management SaaS
	Commercial Loan Servicing Technology
	Automated Rental Valuation Model and Analytics
	Automated Home Valuation Model and Analytics



# SOLUTIONS THAT SUPPORT LOAN ORIGINATORS

**Mortgage Originators: Providing a suite of solutions to help loan originators (primarily Lenders One members) better compete**  
 Customers include members of the Lenders One Cooperative that represents ~16% of U.S. residential originations<sup>1</sup>

Loan Manufacturing				Capital Markets and Business Operations		Engagement and Data	
VERIFICATIONS	Borrower Verifications	TRELIX AI	Loan QC SaaS	venderly <small>AN ALTISOURCE® BUSINESS UNIT</small>	Vendor Management SaaS	EVENTS	Membership Events
CREDIT	Tri-merge Credit and Related Products	ADMS	Document Solutions SaaS	CASTLELINE® <small>AN ALTISOURCE® BUSINESS UNIT</small>	Insurance	DATA	Market Intelligence and Benchmarking
FLOOD	Flood Certifications	TRELIX AI <small>AN ALTISOURCE BUSINESS UNIT</small>	Mortgage Loan Fulfillment	PREFERRED INVESTORS	Capital Markets Solutions		
PREFERRED PROVIDERS	Suite of Third-Party Solutions	NestRange	Automated Home Valuation Model and Analytics	PREFERRED PROVIDERS	Suite of Third-Party Solutions		
INSURANCE	Homeowners and Auto Insurance <sup>2</sup>	Springhouse <small>AN ALTISOURCE® BUSINESS UNIT</small>	Valuation Products				
		PremiumTitle® <small>AN ALTISOURCE® BUSINESS UNIT</small>	Title and Escrow				

## Technology solutions that support components of the origination lifecycle













Vendor Marketplace and Automation Platform

<sup>1</sup> Member market share based on 2023 HMDA data

<sup>2</sup> Lenders One provides this service as an agent

# ORIGINATION SERVICE OFFERINGS

The summary below reflects the business units included within the three publicly reported ORG Businesses

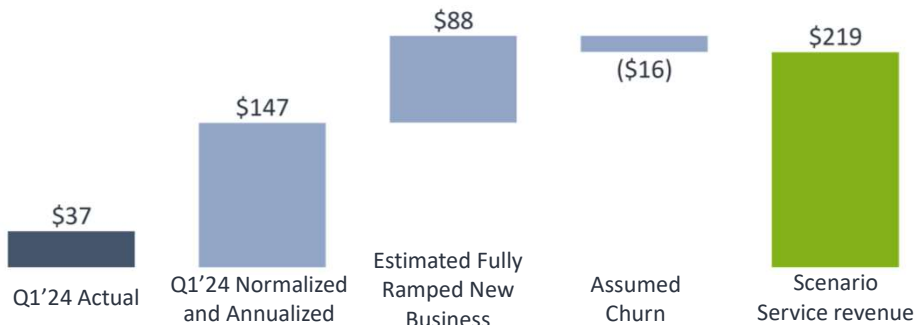
ORG Businesses		Description
<p><b>LENDERS ONE®</b></p> <ul style="list-style-type: none"> <li>17.5% of Service Revenue</li> </ul>		<p>Management Services to the Lenders One Cooperative Loan Manufacturing, Capital Markets and Business Operations, and Engagement and Data</p>
<p><b>SOLUTIONS</b></p> <ul style="list-style-type: none"> <li>3.2% of Service Revenue</li> </ul>	   	<p>Mortgage Loan Fulfillment Title and Escrow Valuation Products Insurance</p>
<p><b>ORIGINATION TECH</b></p> <ul style="list-style-type: none"> <li>0.4% of Service Revenue</li> </ul>	    	<p>Vendor Management SaaS Loan QC SaaS Document Solutions SaaS Automated Home Valuation Model and Analytics Vendor Marketplace and Automation</p>

# COMPELLING GROWTH CATALYSTS

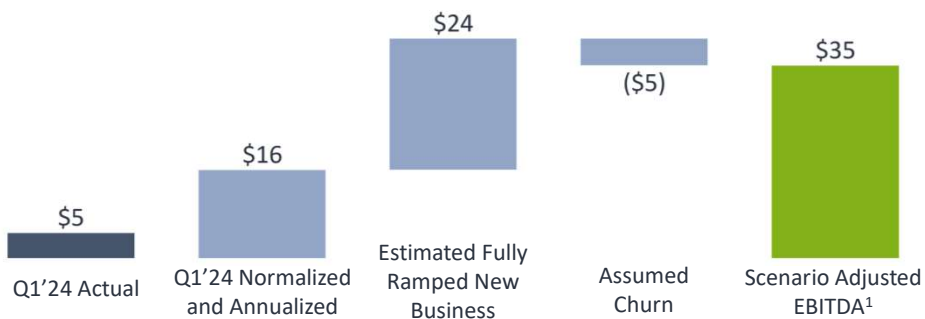


# RAMPING SALES WINS

## Service Revenue - Scenario



## Adjusted EBITDA<sup>1</sup> - Scenario



## Scenario Assumptions

- Scenario annualizes and adjusts Q1 2024 performance to exclude estimated non-recurring items and adds estimated fully ramped Service revenue and Adjusted EBITDA<sup>1</sup> related to business we have already won<sup>2</sup>, net of an assumed level of churn
- Q1 2024 Actual Service revenue of \$36.9 million is normalized for \$0.2 million of estimated non-recurring Service revenue and Q1 2024 Actual Adjusted EBITDA<sup>1</sup> of \$4.6 million is normalized for \$0.6 million in estimated net non-recurring benefits
- Service revenue and Adjusted EBITDA<sup>1</sup> margins on fully ramped new business were estimated based on customer and operational level forecasts in today's market environment; Scenario assumes fixed or semi-fixed costs to manage fully ramped new business are held at first quarter 2024 levels
- Assumes 7% churn on normalized and annualized Service revenue and estimated fully ramped new business, as well as a corresponding estimated reduction in Adjusted EBITDA<sup>1</sup>
- Q1 2024 normalized and annualized corporate costs are held at first quarter 2024 levels in Scenario Adjusted EBITDA<sup>1</sup>
- Scenario does not assume:
  - Additional sales wins
  - A normal default operating environment
  - Revenue from the launch of new Lenders One solutions
  - An increase in delinquency rates
  - A return to a higher level of market origination volume
- Actual results could differ materially

Note: Dollars in millions

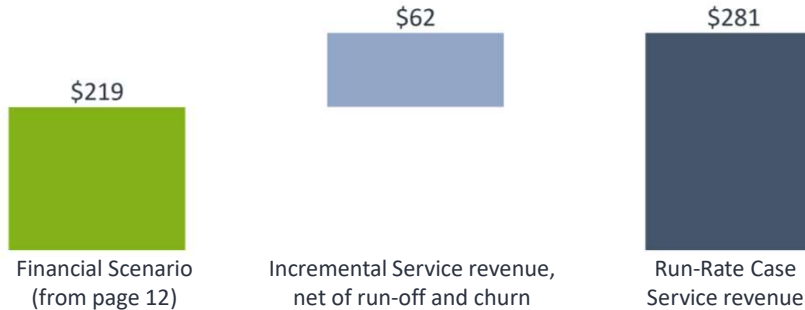
<sup>1</sup>This is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA, see page 23

<sup>2</sup>Analysis is based on Sales Wins through April 22, 2024

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# RETURN TO A NORMAL DEFAULT MORTGAGE MARKET

## Service Revenue – Run-Rate Case



## Adjusted EBITDA<sup>1</sup> – Run-Rate Case



Note: Dollars in millions

<sup>1</sup> This is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA, see page 23

<sup>2</sup> Based on actual 2019 of \$3,058, adjusted down for the estimated field services, valuation and title referrals associated with Rithm's portfolios that it redirected to its vendor subsidiaries

<sup>3</sup> Based on actual 2019 of \$277, adjusted upward to reflect our May 2021 expanded relationship with Ocwen Financial Corporation to include estimated normalized field services and Hubzu referrals revenue from FHA, VA and USDA portfolios

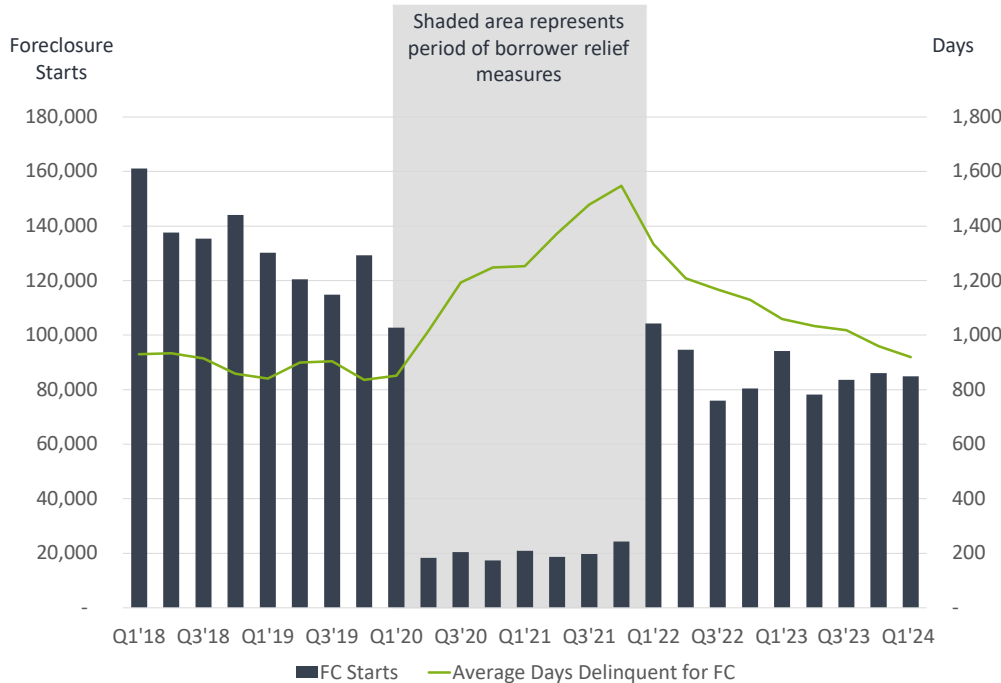
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## Run-Rate Case Assumptions

- The Run-Rate Case expands on the Scenario on page 12 and assumes the default market returns to a normal, pre-pandemic foreclosure environment
- Default Service revenue – Ocwen-serviced loans:
  - Service revenue per delinquent loan for Ocwen-serviced non-GSE loans increases to \$1,700 per delinquent loan<sup>2</sup> from \$1,264 (Q1'24 annualized)
  - Service revenue per delinquent loan for Ocwen-serviced GSE and FHA loans increases to \$1,100 per delinquent loan<sup>3</sup> from \$700 (Q1'24 annualized)
  - Average delinquency rates for Ocwen-serviced portfolios increase to approximately Q4'19 levels
  - Existing Ocwen-serviced non-GSE loan portfolios (loan count) decline 10% per year for three years
  - Existing Ocwen-serviced GSE and FHA loan portfolio acquisitions (net of run-off) increase by 5% per year for three years
- Default and non-default Service revenue – Non-Ocwen and Non-Rithm customers:
  - Total number of U.S. mortgages remains flat at March 2024 levels
  - Percentage of seriously delinquent loans generally consistent with 2018 market levels
  - Service revenue per active foreclosure based on 2019 levels and market share consistent with Q1'24 (and excludes growth in market share from fully ramped sales wins described on page 12)
- Origination market remains the same as Q1'24
- Adjusted EBITDA<sup>1</sup> margins on incremental default and non-default Service revenue of 40%
- Actual results could differ materially

# RETURN TO A NORMAL DEFAULT MORTGAGE MARKET

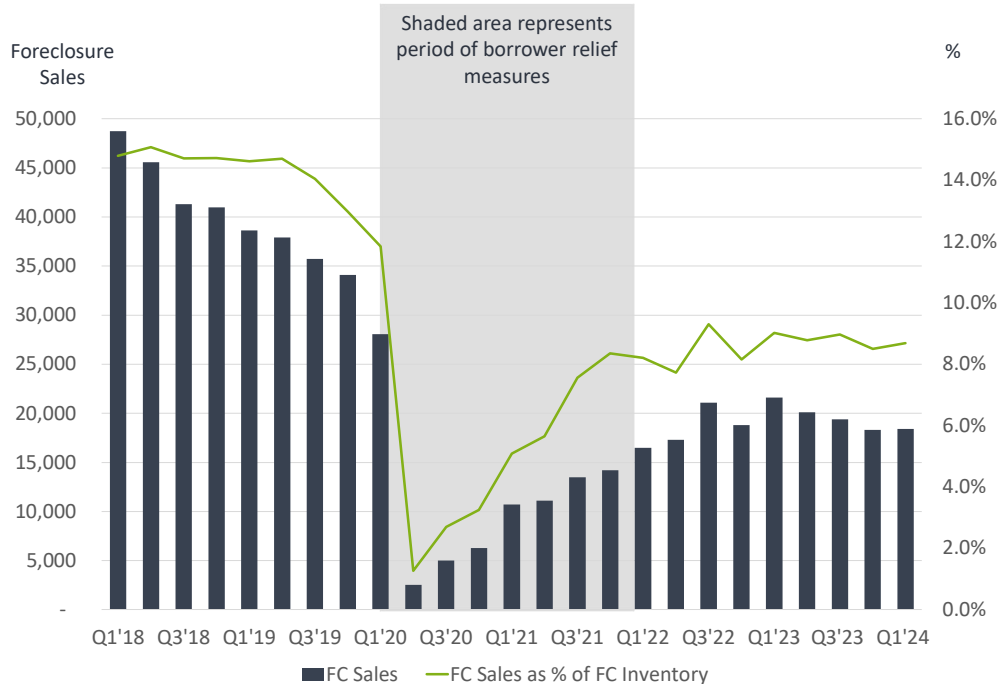
## Foreclosure Starts and Timing



- In response to the COVID-19 pandemic, borrowers were provided various relief measures including foreclosure and eviction moratoriums, forbearance programs and loss mitigation measures
  - These relief measures largely expired at the end of 2021
- Following the expiration of these measures, 2022 and 2023 foreclosure starts grew, but remain below pre-pandemic levels
  - 2023 Foreclosure starts were 31% lower than 2019
  - Q1 2024 Foreclosure starts were 35% lower than the same period in 2019
- The increase in foreclosure starts since Q1 2022 drove higher referrals for our pre-foreclosure and foreclosure solutions
- Should the market return to pre-pandemic foreclosure start levels, there is a significant opportunity for revenue growth in our pre-foreclosure and foreclosure solutions, with upside in a higher delinquency rate environment

# RETURN TO A NORMAL DEFAULT MORTGAGE MARKET

## Foreclosures that Convert to Foreclosure Sales



- Foreclosure sales are increasing, but remain significantly lower than pre-pandemic levels
  - 2023 Foreclosure sales were 46% lower than 2019 (while foreclosure starts were 31% lower)
  - Q1 2024 Foreclosure sales were 52% lower than the same period in 2019
  - In today’s environment, for those files that complete the process, we estimate it typically takes an average of two years to convert foreclosure starts to foreclosure sales and another six months to market and sell the resulting REO
- We anticipate foreclosure sales to increase as the percentage of foreclosure sales to foreclosure inventory returns to pre-pandemic levels from (1) the aging of higher post-pandemic foreclosure starts and (2) a normalizing environment for borrower loss mitigation options
- Should the market return to pre-pandemic foreclosure sales levels, there is a significant opportunity for revenue growth for our online foreclosure real estate marketing platform and REO management and disposition solutions, with upside in a higher delinquency rate environment

# STRONG SALES PIPELINE



## Attractive Sales Pipeline<sup>1</sup>

Weighted Average Pipeline Estimated Revenue – End of Quarter



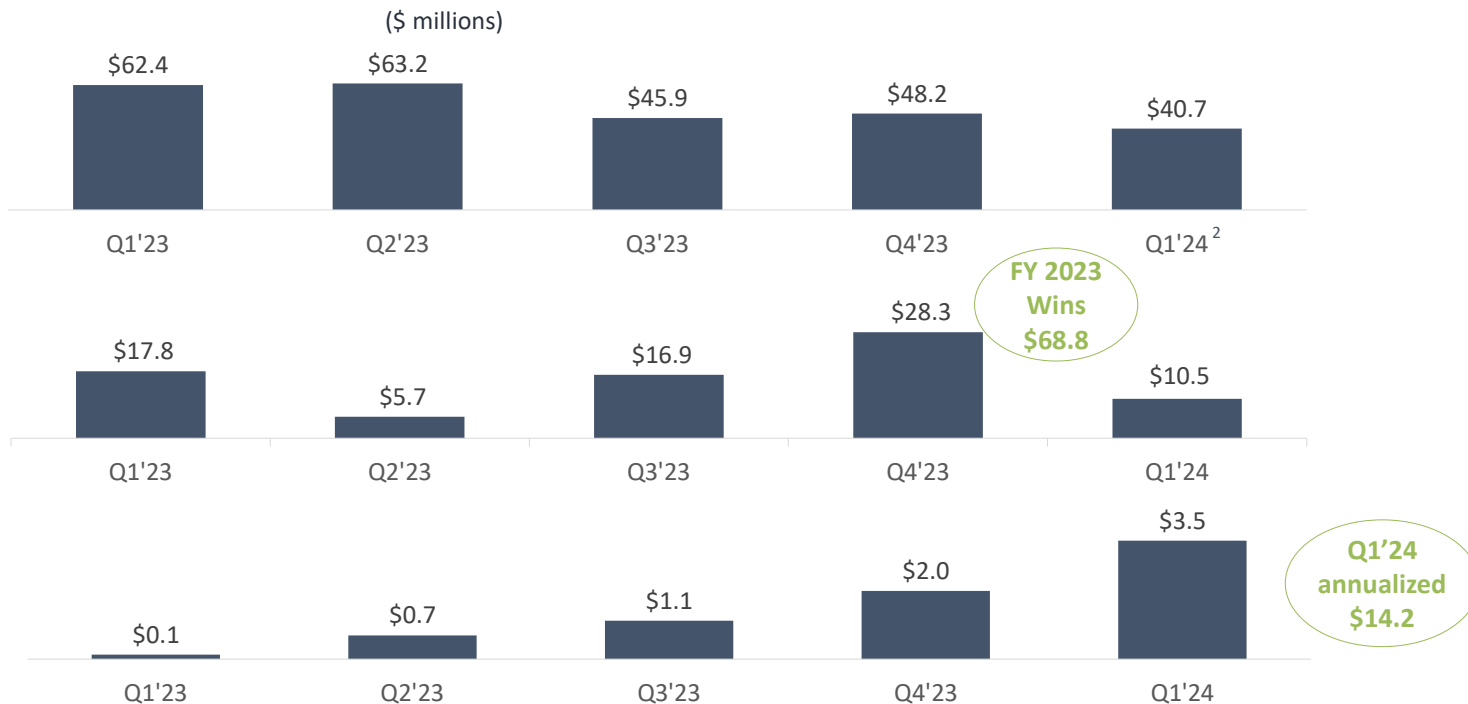
## Strong Sales Wins<sup>3</sup>

Estimated Annualized Revenue on a Stabilized Basis



## Growth in Service Revenue<sup>4</sup>

Service Revenue Generated from Sales Wins



Note: Numbers may not sum due to rounding

<sup>1</sup> Sales Pipeline represents a weighted estimate of the annualized revenue on a stabilized basis from the sales pipeline at the end of the applicable quarter. The pipeline can and will change based on won and lost deals, new prospects, pipeline funnel stage changes, stabilized revenue estimate changes, weighted revenue estimate changes and additional information. Actual results could differ materially from the estimates. Sales Wins are removed from the Sales Pipeline in the quarter in which the applicable contract for the business is executed

<sup>2</sup> Q1'24 consolidated weighted sales pipeline represents \$36 million to \$45 million in annual revenue on a stabilized basis based upon the Company's forecasted probability of closing

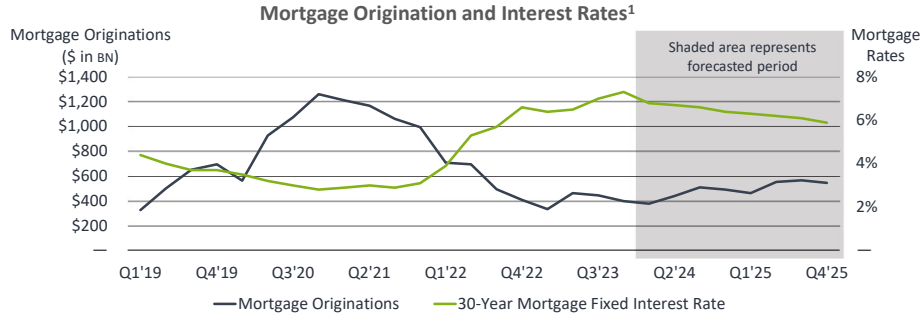
<sup>3</sup> Sales Wins represent an estimate of the annualized revenue on a stabilized basis from the total Sales Wins in the applicable quarter. It is anticipated that stabilized revenue will be achieved after an initial ramp-up period for most Sales Wins. The period of time for the Company to begin to realize revenue on a stabilized basis, if at all, from a Sales Win can significantly vary based on a variety of conditions, including those related to the applicable client, the subject service, the applicable industry and the broader economy. Actual results could differ materially from applicable estimates. A Sales Win is included in the estimate of the applicable quarter in which the applicable contract for the business is executed. Estimates are not updated to reflect revenue recognized or changes to estimated revenue subsequent to the Sales Wins. Recognized revenue from Sales Wins is set forth in Growth in Revenue

<sup>4</sup> Represents Service revenue recognized in the applicable quarter from FY 2023 and FY 2024 Sales Wins



# INCREASING DEMAND FOR LENDERS ONE SOLUTIONS

**Increasing demand from Lenders One members for solutions that help reduce costs in a lower origination and tightening margin environment**



- Residential loan originators are facing an increasingly challenging operating environment with rising interest rates, lower origination volumes<sup>1</sup> and margin compression<sup>2</sup>
- As a result, the Company believes originators are focused on cost reductions
- Many of the Company's solutions help its Lenders One members better compete by reducing loan manufacturing costs and improving operational efficiencies
- In this environment, the Company anticipates benefiting from the growing demand for certain of the Company's solutions<sup>3</sup>

**Significant compounding growth opportunity fueled by a Strong Network Effect**

## Strong Network Effect within the Lenders One Business Model

Lenders One has a unique combination of —

- Proprietary distribution engine through the Lenders One Cooperative
- Growing product suite
- Strong value proposition
- Vendor marketplace and automation platform (Lenders One Loan Automation)



<sup>1</sup> MBA Mortgage Finance Forecasts from April 2020 through April 2024

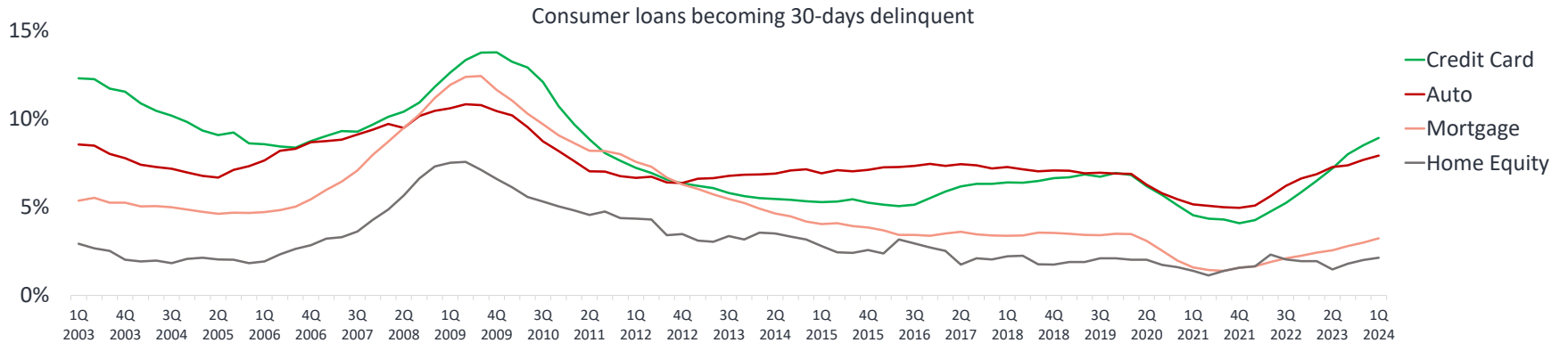
<sup>2</sup> US REO Partners, MBA "IMBs Report Losses in the Third Quarter of 2022" (November 18, 2022)

<sup>3</sup> For certain other Origination solutions (e.g., Trelis, Title and Escrow), customers are increasingly transitioning work in-house which was previously performed by vendors to retain underutilized staff and/or generate earnings. As a result, revenue for some of the Company's solutions are anticipated to decline at a faster pace than the market

# MACROECONOMIC ENVIRONMENT

**Early signs of consumer financial stress could be precursors to a rise in mortgage delinquency rates**

- Consumer savings have declined<sup>1</sup>
- Credit card debt near record high
- Balances on home equity lines of credit have grown for eight consecutive quarters<sup>2</sup>
- Home affordability ended 2023 at a near-10-year low<sup>3</sup>
- Auto and credit card delinquencies continue to rise<sup>2</sup>
- 3.6% of workers made a hardship withdrawal from employer-sponsored 401(k) plans in 2023, up from 2.8% in 2022 and 2.0% pre-pandemic; 40% of 2023 hardship withdrawals were to avoid foreclosure<sup>4</sup>
- Rising early-stage mortgage delinquencies
- Rise in Buy Now, Pay Later (“BNPL”) programs; 43% of borrowers on BNPL services are behind on payments, and 28% are delinquent on other debt<sup>5</sup>



<sup>1</sup> The average personal savings rate was 3.2% in March 2024 compared to 26.1% in March 2021. Source: Economic Research Division of Federal Reserve Bank of St. Louis; Personal Saving Rate

<sup>2</sup> Source: New York Fed Consumer Panel, Quarterly Report on Household Debt and Credit 2024:Q1 (Released May 2024)

<sup>3</sup> Source: Housing Wire article *Housing Affordability Remains Historically Low: NAHB* (February 8, 2024)

<sup>4</sup> Source: Fox Business News article *401(k) 'Hardship' Withdrawals Surge to Another Record as High Inflation Stings* (March 14, 2024). Study by Vanguard Group

<sup>5</sup> Source: Bloomberg News article *Americans are Racking up "Phantom Debt" Wall Street Can't Track*. Survey by Harris Poll

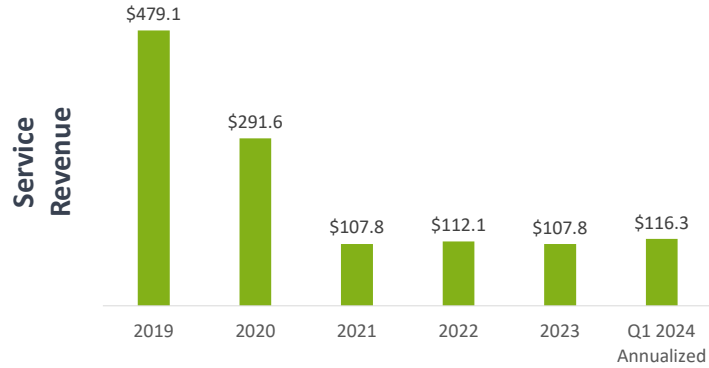
# IMPROVING FINANCIAL PERFORMANCE



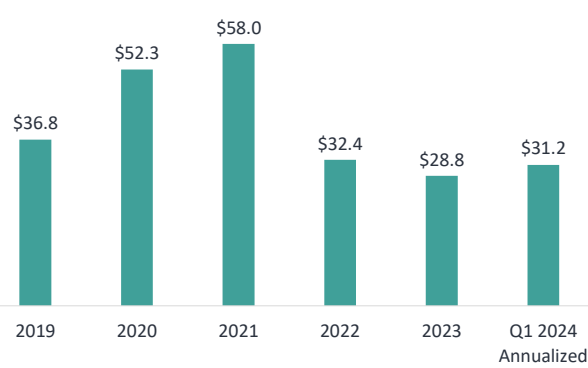
# FINANCIAL RESULTS - 2019 THROUGH Q1 2024 ANNUALIZED



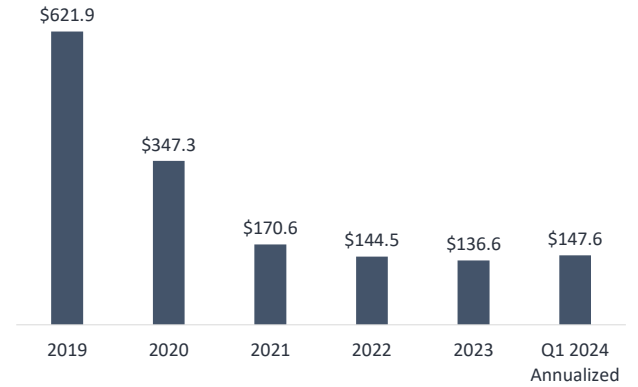
## SERVICER AND REAL ESTATE



## ORIGINATION



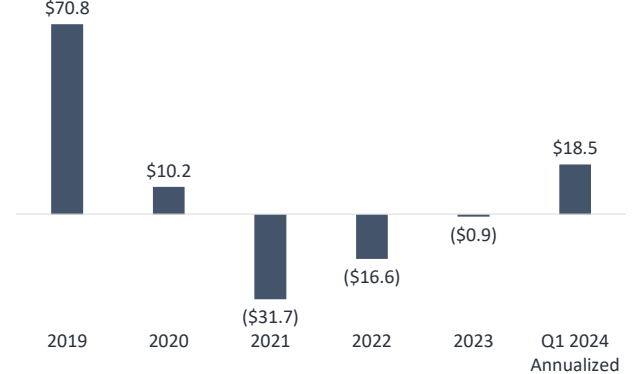
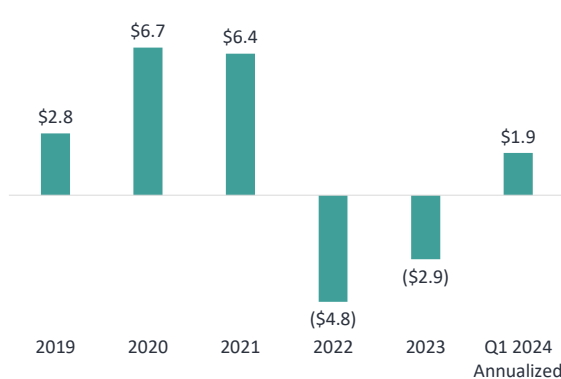
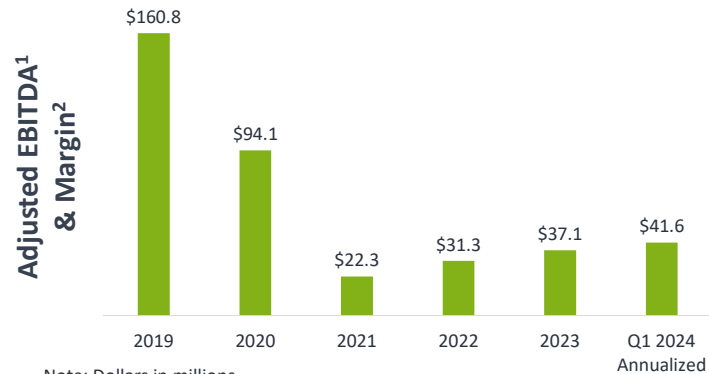
## TOTAL COMPANY<sup>3</sup>



Margin<sup>2</sup>: 34% 32% 21% 28% 34% 36%

8% 13% 11% (15%) (10%) 6%

11% 3% (19%) (11%) (1%) 13%



Note: Dollars in millions

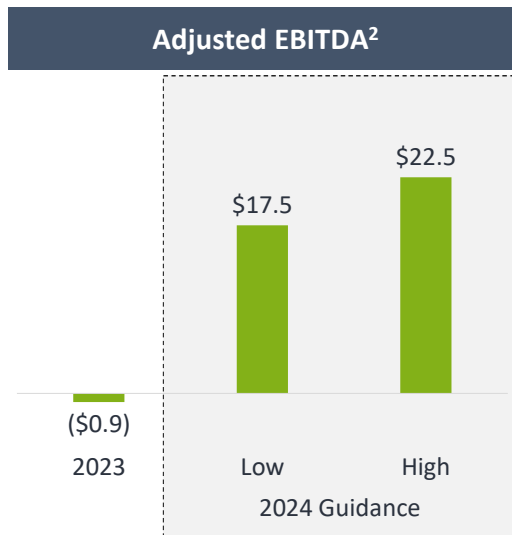
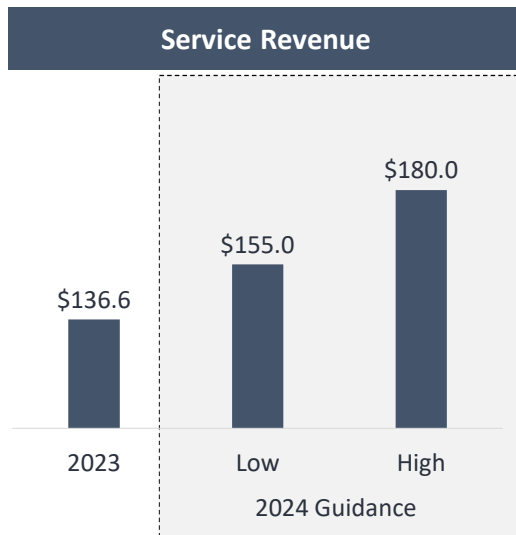
<sup>1</sup> This is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA, see page 23

<sup>2</sup> Adjusted EBITDA margin is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA margin, see page 23

<sup>3</sup> 2019-2021 includes Service Revenue and Adjusted EBITDA from businesses that have been sold or discontinued. See additional discussion of historical financial results on page 5

# 2024 FINANCIAL GUIDANCE<sup>1</sup>

*We believe our sales wins, enhanced margins and lower corporate operating costs position us for strong Service revenue and Adjusted EBITDA<sup>2</sup> growth in 2024*



## Anticipated Service revenue improvement driven by:

- Continue ramping 2023 sales wins, 2024 sales wins and price increases for certain services

## Anticipated Adjusted EBITDA<sup>2</sup> improvement driven by:

- Service revenue growth
- Higher business unit margins primarily from the full year benefit of 2023 cost savings and efficiency initiatives, price increases and scale
- Lower corporate operating costs from the full year benefit of 2023 cost savings and efficiency initiatives

*If the mid-point of our 2024 guidance is achieved, Adjusted EBITDA<sup>2</sup> will improve \$52 million, to \$20 million, over a three-year period*

Note: Dollars in millions

<sup>1</sup>The 2024 Financial Guidance is based upon our current expectations for the markets in which we operate and assumes only a modest benefit from the post-COVID increase in foreclosure starts and 17% growth in industrywide origination volume

<sup>2</sup>This is a non-GAAP measure reconciled and calculated in the Appendix. For a definition of Adjusted EBITDA, see page 23

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# APPENDIX



# RECONCILIATION OF NON-GAAP MEASURES

Reconciliation of Net (Loss) Income Attributable to Altisource to Adjusted EBITDA (\$ in MM)											
	2019	2020	2021	2022	2023	Q1'24	Q1 2024 Annualized	2024 Guidance		Run-Rate	
								Low	High	Scenario	Case
<b>Net (Loss) Income Attributable to Altisource</b>	<b>\$ (308.0)</b>	<b>\$ (67.2)</b>	<b>\$ 11.8</b>	<b>\$ (53.4)</b>	<b>\$ (56.3)</b>	<b>\$ (9.2)</b>	<b>\$ (36.8)</b>	<b>\$ (36.5)</b>	<b>\$ (32.5)</b>	<b>\$ (20.0)</b>	<b>\$ 4.7</b>
(+/-) Income Tax Provision	318.3	8.6	3.2	5.3	3.7	0.7	2.9	3.0	4.0	4.0	4.0
(+/-) Depreciation and Amortization	18.5	14.9	4.6	3.4	2.4	0.3	1.2	1.0	1.0	1.0	1.0
(+/-) Intangible Asset Amortization Expense	19.0	14.7	9.5	5.1	5.2	1.3	5.1	5.0	5.0	5.0	5.0
(+/-) Interest Expense, Net of Interest Income	21.1	17.6	14.6	16.0	34.8	9.3	37.2	38.5	38.5	38.5	38.5
(+/-) Unrealized Gain on Investment in Equity Securities	(14.4)	(4.0)	-	-	-	-	-	-	-	-	-
<b>EBITDA</b>	<b>\$ 54.5</b>	<b>\$ (15.3)</b>	<b>\$ 43.7</b>	<b>\$ (23.6)</b>	<b>\$ (10.2)</b>	<b>\$ 2.4</b>	<b>\$ 9.6</b>	<b>\$ 11.0</b>	<b>\$ 16.0</b>	<b>\$ 28.5</b>	<b>\$ 53.2</b>
(+/-) Share-based Compensation Expense	11.9	7.8	2.8	5.0	5.1	2.2	8.9	6.5	6.5	6.5	6.5
(+/-) Restructuring Charges and/or Cost of Cost Savings Initiatives and Other	14.1	12.7	3.6	1.7	2.0	0.0	0.1	-	-	-	-
(+/-) Debt Amendment Costs	-	-	-	-	3.4	-	-	-	-	-	-
(+/-) Unrealized Gain on Warrant Liability	-	-	-	-	(1.1)	-	-	-	-	-	-
(+/-) Pointillist Losses	-	7.8	7.2	-	-	-	-	-	-	-	-
(+/-) (Gain) Loss on Sale of Business	(17.8)	-	(88.9)	0.2	-	-	-	-	-	-	-
(+/-) Sales Tax Accrual	0.3	(2.7)	-	-	-	-	-	-	-	-	-
(+/-) Loss on BRS Portfolio Sale	1.8	-	-	-	-	-	-	-	-	-	-
(+/-) Other Assets Write-down from Business Exits	6.1	-	-	-	-	-	-	-	-	-	-
<b>Adjusted EBITDA<sup>1</sup></b>	<b>\$ 70.8</b>	<b>\$ 10.2</b>	<b>\$ (31.7)</b>	<b>\$ (16.6)</b>	<b>\$ (0.9)</b>	<b>\$ 4.6</b>	<b>\$ 18.5</b>	<b>\$ 17.5</b>	<b>\$ 22.5</b>	<b>\$ 35.0</b>	<b>\$ 59.7</b>
Service Revenue	\$ 621.9	\$ 347.3	\$ 170.6	\$ 144.5	\$ 136.6	\$ 36.9	\$ 147.6	\$ 155.0	\$ 180.0	\$ 219.0	\$ 280.5
<b>Adjusted EBITDA Margin<sup>2</sup></b>	<b>11%</b>	<b>3%</b>	<b>-19%</b>	<b>-11%</b>	<b>-1%</b>	<b>13%</b>	<b>13%</b>	<b>11%</b>	<b>13%</b>	<b>16%</b>	<b>21%</b>

Note: Numbers may not sum due to rounding

<sup>1</sup> Adjusted EBITDA represents earnings before interest, taxes, depreciation and amortization, adjusted for certain special items set forth in the table above

<sup>2</sup> Adjusted EBITDA margin represents, in any period, Adjusted EBITDA divided by Service Revenue for such period

# RECONCILIATION OF NON-GAAP MEASURES

Reconciliation of Segment Pre-Tax Income to Adjusted EBITDA (\$ in MM)							
Servicer and Real Estate							
	2019	2020	2021	2022	2023	Q1'24	Q1 2024 Annualized
<b>Income Before Income Taxes and Non-Controlling Interests</b>	\$ 138.5	\$ 73.9	\$ 13.7	\$ 26.5	\$ 32.1	\$ 9.3	\$ 37.1
(+/-) Depreciation and Amortization	5.7	5.8	1.1	1.0	0.7	0.1	0.4
(+/-) Intangible Asset Amortization Expense	12.0	12.3	7.3	3.0	3.0	0.7	3.0
(+/-) Interest Expense, Net of Interest Income	(0.0)	(0.0)	-	-	-	-	-
(+/-) Share-based Compensation Expense	1.9	0.5	(0.3)	0.7	0.9	0.3	1.2
(+/-) Restructuring Charges and/or Cost of Cost Savings Initiatives and Other	2.6	1.6	0.5	0.2	0.5	0.0	0.1
<b>Adjusted EBITDA<sup>1</sup></b>	\$ 160.8	\$ 94.1	\$ 22.3	\$ 31.3	\$ 37.1	\$ 10.4	\$ 41.6
Service Revenue	\$ 479.1	\$ 291.6	\$ 107.8	\$ 112.1	\$ 107.8	\$ 29.1	\$ 116.3
<b>Adjusted EBITDA Margin<sup>2</sup></b>	<b>34%</b>	<b>32%</b>	<b>21%</b>	<b>28%</b>	<b>34%</b>	<b>36%</b>	<b>36%</b>

Origination							
	2019	2020	2021	2022	2023	Q1'24	Q1 2024 Annualized
<b>Income (Loss) Before Income Taxes and Non-Controlling Interests</b>	\$ 1.4	\$ 5.4	\$ 5.3	\$ (7.4)	\$ (6.0)	\$ (0.1)	\$ (0.5)
(+/-) Non-Controlling Interests	(2.6)	(1.9)	(1.3)	(0.6)	(0.2)	(0.0)	(0.2)
(+/-) Depreciation and Amortization	0.0	0.1	0.1	0.0	0.0	0.0	0.0
(+/-) Intangible Asset Amortization Expense	2.7	2.4	2.2	2.2	2.2	0.5	2.1
(+/-) Share-based Compensation Expense	0.5	0.4	(0.1)	0.4	0.4	0.1	0.4
(+/-) Restructuring Charges and/or Cost of Cost Savings Initiatives and Other	0.8	0.4	0.3	0.6	0.7	-	-
<b>Adjusted EBITDA<sup>1</sup></b>	\$ 2.8	\$ 6.7	\$ 6.4	\$ (4.8)	\$ (2.9)	\$ 0.5	\$ 1.9
Service Revenue	\$ 36.8	\$ 52.3	\$ 58.0	\$ 32.4	\$ 28.8	\$ 7.8	\$ 31.2
<b>Adjusted EBITDA Margin<sup>2</sup></b>	<b>8%</b>	<b>13%</b>	<b>11%</b>	<b>-15%</b>	<b>-10%</b>	<b>6%</b>	<b>6%</b>

Note: Numbers may not sum due to rounding

<sup>1</sup> Adjusted EBITDA represents earnings before interest, taxes, depreciation and amortization, adjusted for certain special items set forth in the table above

<sup>2</sup> Adjusted EBITDA margin represents, in any period, Adjusted EBITDA divided by Service Revenue for such period